



You can use this form to notify the Vehicle Sales Authority of BC ("VSA"), if you believe a person is operating as a curber - an unlicensed motor dealer - in contravention to the *Motor Dealer Act*.

To find out what the VSA can do with curbers, see the Fact Sheet at the VSA Website. If this form was mailed to you, the fact sheets at the indicated links will be attached to the form.

Provide as much details as you can. Providing false and misleading information is an offence under the *Motor Dealer Act*.

DO NOT enter any private property to obtain information on the following topics.

VSA Consumer Services: 604.575.7255 or toll-free at 1.877.294.9889 www.vsabc.ca

Section 1. Curber

Curber's name _____ Curber's address _____

Telephone number(s) used by Curber _____

Website(s) used by Curber _____

Are you aware of any relationship between the curber and a licensed motor dealer/wholesaler? If yes, please provide details.

No Yes _____

Section 2. Vehicle(s)



To find out types of vehicles the VSA can deal with, see the Fact Sheet "Vehicles under the Jurisdiction of the VSA" on the VSA Website.

Location of motor vehicle(s) on display _____

Year, make & model of vehicle(s) _____

Vehicle Identification Number(s) (VIN) _____

License plate number(s) _____

Telephone number(s) displayed on vehicle(s) _____

Approximate number of vehicles _____ Date observed _____



If you have more details about your concern or issue, please provide them below. Add pages if you need more room. If you have relevant supporting documents, please send them with this form.

Additional statement attached: Yes No

Supporting documents attached: Yes No

Section 3. Your contact information



How much personal information you provide to us is up to you. If we do not receive any contact information from you, it will be impossible for us to respond to you regarding your concern or issue. However, if you prefer to remain anonymous, please let us know below and we will respect your preference.

By providing your e-mail address, you authorize us to send you correspondence by e-mail.

- I prefer to remain anonymous. I do not want to receive any communications from the VSA regarding my concern or issue.
- I prefer to remain anonymous. I would like to receive communications from the VSA regarding my concern. My limited contact information is provided below.
- My contact information is provided below.

First name _____ Last name _____
 Daytime phone _____ E-mail _____
 Address _____
 City _____ Province _____ Postal code _____

Section 4. Terms of service and signature



Please review the VSA Complaint Handling Terms of Service on the VSA Website.

- I agree to the VSA Complaint Handling Terms of Service

Signature: _____

Name: _____
first name last name

Date: _____
day month year



Please send your completed form and the supporting documents to the VSA Consumer Services:

By e-mail: consumer.services@vsabc.ca, or

By mail: Vehicle Sales Authority of BC
Suite 280 - 8029 199th Street, Langley, BC V2Y 0E2, or

By fax: 604.575.7080

For more information, please contact the VSA Consumer Services at 604.575.7255 or toll-free at 1.877.294.9889 or visit our website at www.vsabc.ca.