

Police Information Check Requirements for VSA Salesperson Licence

To comply with the Motor Dealer Act (MDA), a person wishing to be licensed as a salesperson with the Vehicle Sales Authority of BC (VSA), you must provide a Police Information Check (PIC) that has been obtained within the past 30 days with your application.

A PIC can be obtained from one of the following locations:

- 1. An **RCMP** detachment in the **municipality that you reside**.
- 2. A Municipal Police Department in the municipality that you reside.
- A commissionaires office.

NOTE: A PIC from online, or any other source, may not be accepted.

Police Information Check (PIC) Instructions

- 1. Go in person to your local police jurisdiction
- You are responsible for all costs associated with obtaining a PIC.
- 3. You will need to present two pieces of government-issued identification for the PIC
 - Primary ID must include the applicant's date of birth plus a current photo
 - Secondary ID must include the same name and date of birth as the primary ID
- The PIC is required by the Vehicle Sales Authority of BC, Registrar of Motor Dealers, Ken Affleck and the VSA address:

PICs can be emailed directly to the VSA or uploaded if you are applying online.

280 - 8029 199 Street, Langley BC V2Y 0E2

- 5. When you attend your local Police Department, in rare situations they may not be able confirm your identity via a name-based Police Information Check. If this is the case, you may be asked to provide fingerprints. This is known as a "certified criminal record check."
- 6. The required form will be provided by the Police Department
- 7. If the PIC is given directly to you, include it in your salesperson application package if not provided immediately, please provide a receipt with your salesperson application. NOTE: your application will not be fully processed until the PIC is received.

Helpful Tips

- A Vulnerable sector check is **not** necessary.
- Prior to attending your local Police Department to obtain a PIC, check the website or phone ahead to ensure that particular location provides Police Information Check services and for their hours of operation.



What happens when an Applicant has a Criminal Record and/or Charge(s)?

Once a completed Salesperson Application is submitted to the VSA and the applicant has a criminal record and/or outstanding charge(s), the following procedures will take place:

- 1. A Licensing Officer will review the application along with the PIC with confirmed conviction(s) and/or outstanding charges to determine if they are industry related and/or serious enough to warrant further investigation.
- 2. If it is determined that further investigation is not warranted, a conditional licence will be issued to the applicant.
- 3. If it is determined that further investigation is warranted, the applicant will be notified to complete a PIC Questionnaire and forward to the VSA.
- 4. Once the PIC Questionnaire is received by the VSA, the applicant may be interviewed by a VSA Officer regarding the conviction(s) and/or charge(s).
- 5. The VSA Officer will forward an investigation report to the Manager of Licensing.
- 6. The Manager of Licensing will review the application, the applicant's PIC Questionnaire and the investigation report.
- 7. Once the review is completed the Manager of Licensing will either:
 - i. Issue a conditional licence to the applicant.
 - ii. Issue a conditional licence to the applicant with added conditions.
 - iii. Arrange for a hearing before the Registrar for the applicant with the recommendation to deny the salesperson application.
- 8. If a hearing is to be arranged, the applicant will be given at minimum 30-days notice of the hearing date. If the applicant wishes to waive the 30-day notice, the earliest possible date for the hearing will be arranged.
- 9. The applicant will be sent a hearing notice via registered mail including copies of the Licensing hearing report and Compliance investigation report.
- 10. At the conclusion of the hearing, the Registrar may make various orders including, but not limited to:
 - grant a licence;
 - ii. grant a licence with conditions;
 - iii. adjourn the hearing so the applicant can provide further information;
 - iv. refuse a licence.