



Consumer Protection

Right to inspect



Right to Inspect on Delivery

Frequently Asked Question:

I ordered a new or used vehicle to be delivered to the dealership/broker agent or to another location. I have never been able to inspect it. Do I have a right to inspect a vehicle before accepting it?

Under contract law and the *Sale of Goods Act* states a buyer is deemed to have not accepted goods until they have had an opportunity to inspect them to ensure they conform to the contract. As a result, you likely have the right to inspect the vehicle before accepting it.

What will indicate that I have accepted the vehicle?

The following will indicate that you have accepted the vehicle:

- You inform the seller you accept the vehicle
- You do something that is inconsistent with ownership still being with the seller, such as registering and insuring the vehicle in your name, or
- You keep the vehicle without saying anything to the seller.

What is the role of the VSA?

The Registrar and the VSA do not have direct authority over contracts. However, the VSA may investigate if misrepresentation regarding a contract is alleged. This can include a dealer misstating your rights as a consumer.

Dealers selling for future delivery, or for delivery to another location, must also abide by the *Motor Dealer Act*, all other sections of the BPCPA and their regulations. This includes making all statutory disclosures and selling vehicles compliant with the *Motor Vehicle Act*.

Other helpful VSA Consumer Facts:

[The Legislative Authority of the VSA](#)
[What Are My Rights](#)

NOTE: This is to provide general information and is not intended to be legal advice.