

Compliance Activities October 1—December 31, 2019

This quarter included five Decisions of the Registrar and eight Compliance Undertakings. These undertakings involved deceptive acts and practices, breach of prior undertaking, unlicensed salespeople, and curbing. Activities in the past three months also included responding to over 1,024 enquiries from consumers, closing 136 investigations with consumer restitution over \$547,375. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
October 11, 2019	Hassan Mahfouz	Salesperson licensing application	Licence denied
October 22, 2019	Justin Kyle Plosz	Salesperson licensing application	Licence denied
November 1, 2019	NW Auto Depot Ltd., Westminster Motors Ltd., Gordon Valente	Alleged deceptive acts and practices	Liability assessed
November 8, 2019	One West Auto Ltd.	Dealer registration application	Review suspended
December 24, 2019	A&A Auto Sales Ltd. dba Auto Clearance Downtown Hastings, Aykut Bilgin	Dealer registration renewal application	License granted with conditions

Undertakings

Decision Date	Respondent	Issue	Outcome
October 23, 2019	Kee Yong Kim	Deceptive acts and practices	Administrative penalty
October 24, 2019	Darrell Midgley	Unlicensed salesperson; unlicensed dealer (curbing); deceptive acts and practices	Administrative penalty and investigative costs
October 25, 2019	Jill Sandman	Unlicensed salesperson; unlicensed dealer (curbing); deceptive acts and practices	Administrative penalty
October 25, 2019	Reg Midgley Motors	Facilitated the sale of vehicles by unlicensed salespersons and unlicensed dealers (curbing); deceptive acts or practices	Administrative penalty and investigative costs
November 4, 2019	Whitehall Auto Sales Inc.	Unlicensed salesperson; deceptive acts and practices	Administrative penalty and investigative costs
December 13, 2019	0976736 BC Ltd. dba Surrey Mitsubishi, Daniel Paul DeBartolo	Deceptive acts and practices, breach of previously signed Undertaking	Administrative penalty, investigative costs and cost reimbursement for consumer complainant
December 17, 2019	DV Exotic Auto Group Inc., Ruoyu Dai, Wenqiang Zhou	Deceptive acts and practices	Administrative penalty and investigative costs
December 20, 2019	Palm Auto Sale (unlicensed) and Siavash Koushyar-Moghtader (unlicensed)	Unlicensed wholesaler	Administrative penalty



The VSA is an independent, non-profit agency that oversees the retail sales of personal-use motor vehicles in British Columbia.

Vehicle Sales Authority