



Compliance Activities April 1—June 30, 2018 Part 2: Undertakings

This quarter included twelve Compliance Undertakings, including one for unlicensed selling or curbing. These compliance actions resulted in administrative penalties, investigation costs, consumer restitution, conditions on licence, conditions on registration and completion of salesperson certification course. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Undertakings

Decision Date	Respondent	Issue	Outcome
June 29, 2018	Danielle Schelini	Deceptive acts and practices	Administrative penalties
June 23, 2018	Man Kit Chung	Deceptive acts and practices	Investigation costs
June 21, 2018	M & M Motors, Ltd. dba Mann Motors	Failure to make satisfactory provisions to repair motor vehicles; unsafe vehicles; deceptive acts & practices; unconscionable acts and practices	Administrative penalty; consumer restitution; investigative costs; conditions on licence
June 14, 2018	Silk Road Traders, Ltd. dba Silk Road Autos	Deceptive acts & practices; failure to maintain records; sale of unsafe vehicles	Administrative penalty; investigation costs; conditions on licence
June 14, 2018	Kristina Hardman	Deceptive acts and practices	Administrative penalties
June 5, 2018	Justin Van Noord	Deceptive acts and practices	Administrative penalties
June 5, 2018	Larisa Rene Kungel	Deceptive acts and practices	Administrative penalties
May 7, 2018	Nanaimo Chrysler Dodge Jeep Ram Ltd., & James Crockett	Deceptive acts and practices; unsafe vehicle	Conditions on registration; conditions on licence; completion of salesperson certification course; investigative costs; administrative penalties
May 7, 2018	Harris Victoria Chrysler Dodge Jeep Ram Ltd., & Craig Sabourin	Deceptive acts and practices; misleading authority during investigation	Conditions on registration; conditions on licence; completion of salesperson certification course; investigative costs; administrative penalties
April 23, 2018	Tantalus Auto Sales Ltd.	Off-site sales; deceptive acts and practices; failure to inspect vehicles	Conditions on registration; investigative costs; administrative penalty assessed
April 23, 2018	Vancouver Velocity Cars	Deceptive acts and practices; improper advertising; unsafe vehicles	Conditions on registration; investigative costs; administrative penalty assessed
April 5, 2018	Gerardo Canedo Santiago	Unlicensed motor dealer – curbing	Investigative costs; administrative penalty assessed



The VSA is an independent, non-profit agency that oversees the retail sales of personal-use motor vehicles in British Columbia. Please send your questions and comments to communications@mvsabc.com

Vehicle Sales Authority

