



## Compliance Activities April 1—June 30, 2018 Part 1: Registrar’s Decisions and a Judicial Review

This quarter included eleven Decisions of the Registrar, including one for unlicensed selling or curbing, and one Judicial Review. Activities in the past three months also included responding to almost 1,000 enquiries from consumers, closing 22 investigations with consumer restitution of \$200,000 and completing nearly 245 dealership inspections. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

### Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
July 6, 2018	Carmel Custom Contracting Ltd. dba Mill Bay Motors, & Jason William Coburn	Consignment sale in violation of restrictions on dealer registration; violation of the Motor Dealer Consignment Sales Regulations; deceptive acts and practices	Dealer - administrative penalty and investigation costs; Jason Coburn - ban from reapplication for salesperson licence
June 26, 2018	N.W. Auto Depot, Ltd., Westminster Motors, & Gordon Valente	Interim suspension of dealer registrations and salesperson licence	Interim suspension of licences denied by Registrar
June 5, 2018	Wild Grizzly Transport Ltd., & Pasquale Zampieri	Reconsideration of Registrar’s decisions on liability and costs	Reconsideration denied
May 31, 2018	Wild Grizzly Transport Ltd., Pasquale Zampieri, & Jennifer Aiken	Costs	Investigation costs assessed
May 15, 2018	Pioneer Garage Ltd. dba Fraser Valley Pre-owned, & Chas Thomson	Application for reconsideration of Registrar’s decision	Reconsideration denied
May 10, 2018	Wild Grizzly Transport Ltd., Pasquale Zampieri, & Jennifer Aiken	Unlicensed motor dealer – curbing	Compliance Order issued
April 27, 2018	Pioneer Garage Ltd. dba Fraser Valley Pre-owned, & Chas Thomson	Unconscionable acts and practices; deceptive acts and practices; misleading the VSA; violation of undertakings	Conditions on dealer and salesperson licence; suspension of dealer and salesperson licence; administrative penalties; costs assessed
April 12, 2018	Brillyan Auto Inc.	Review of motor dealer registration	Registration not renewed
April 10, 2018	Pioneer Garage Ltd. dba Fraser Valley Pre-owned, & Chas Thomson	Dismissal of complaint	Dismissal denied
April 5, 2018	Pioneer Garage Ltd. dba Fraser Valley Pre-owned, & Damian Smart	Dismissal of complaint	Denied; matter to be heard before new adjudicator

### Judicial Reviews

Date	Respondent	Original Issue & Decision	Outcome
April 17, 2018	Best Import Auto Ltd.; Bob Shokohi	Deceptive acts and practices  Dealer licence canceled; 10 year ban imposed for dealer and individual	Licence cancellation and ban of Best Import Auto upheld; 10 year ban for Mr. Shokohi overturned



The VSA is an independent, non-profit agency that oversees the retail sales of personal-use motor vehicles in British Columbia. Please send your questions and comments to [communications@mvsabc.com](mailto:communications@mvsabc.com)

Vehicle Sales Authority

