

Compliance Activities July 1—September 30, 2020

This quarter included three Decisions of the Registrar and four Compliance Undertakings. These undertakings involved deceptive practices and code of conduct violations. All formal compliance activities are posted on the VSA website within seven days of the decision date. Previous compliance activity reports are also available on the [VSA website](#) and may be a useful tool for dealers to evaluate their current business practices.

Decisions of the Registrar on Business Practices and Licensing Matters

Decision Date	Respondent	Issue	Outcome
August 12, 2020	Super Sale Auto Ltd. And Navid Khoshbakht	Costs	Investigative costs
August 12, 2020	Affordable Auto Sales and Services and Mr. Mohammed Nadir Ghani Zadeh	Compliance and costs	Conditions on licence, administrative penalty, investigative costs
July 7, 2020	Darryl's Best Buys Auto Sales Ltd.; Darryl Gregory Wardrop; Jonathan Blaine Watt; Jaret Cameron Babin	Licensing matter; deceptive acts or practices	Unlicensed salesperson/dealer; dealer responsible for negligence in supervising employee; innocent misrepresentation. Separate hearing to address compliance action ordered

Undertakings

Decision Date	Respondent	Issue	Outcome
September 21, 2020	Didi Car Rental and Sales Ltd.	Deceptive practices; code of conduct	Administrative penalty; investigative costs
September 10, 2020	Coquitlam Chrysler Dodge Jeep Ltd.	Deceptive practice; code of conduct	Administrative penalty
August 18, 2020	Ocean Park Ford	Deceptive acts; code of conduct	Administrative penalty; investigative costs
July 21, 2020	Go Auto Surrey Chrysler Dodge Jeep Ram Ltd.	Deceptive practice; code of conduct	Administrative penalty, investigative costs

COVID-19 VSA Office Reminders

A reminder that the VSA office is closed to visitors.

We encourage you to reach out to us online or by phone, as many of our services are available [online](#). If you have any questions or concerns, call us at 604-574-5050.

You can also contact us the following ways: Licensing@mvsabc.com or by phone at 604-575-7253

or training: Training@mvsabc.com or by phone at 604-575-7254



The VSA is an independent, non-profit agency that oversees the retail sales of personal-use motor vehicles in British Columbia. Please send your questions and comments to communications@mvsabc.com

Vehicle Sales Authority