

Investigation File #19-02-281 Undertaking File #19-11-001

UNDERTAKING

IN THE MATTER OF THE MOTOR DEALER ACT R.S.B.C. 1996 c. 316 and the BUSINESS PRACTICES AND CONSUMER PROTECTION ACT S.B.C. 2004, c. 2

THIS UNDERTAKING is made, jointly and severally, with an effective date of October 25, 2019,

by:

Jill Sandman (SP License 118697) Cancelled

WHEREAS:

- 1. Section 1(1) of the *Motor Dealer Act* R.S.B.C. 1996 c. 316 ("Act") defines "salesperson" as:
 - (a) an individual, other than a motor dealer, who, on behalf of a motor dealer and for or in the expectation of a fee, gain or reward,
 - (i) solicits, negotiates or arranges for the sale of a motor vehicle to a person, or
 - (ii) in any way participates in the soliciting, negotiating or arranging for the sale of a motor vehicle to a person, or
 - (b) an individual who is a motor dealer and who
 - (i) solicits, negotiates or arranges for the sale of a motor vehicle to a person, or
 - (ii) in any way participates in the soliciting, negotiating or arranging for the sale of a motor vehicle to a person;
- 2. Section 2 of the Salesperson Licensing Regulation ("SLR") prohibits any person from acting as a salesperson without holding a valid salesperson licence.
- 3. The "Registrar of Motor Dealers" ("Registrar"), as defined under the Act, is responsible for the administration and enforcement of the Act, its regulations,

and prescribed provisions of the *Business Practices and Consumer Protection Act* S.B.C. 2004 c. 2 (the "BPCPA").

- 4. The Registrar has received information and investigated that Jill Sandman:
 - a) Has been engaged in activities that deem her to be salesperson, within the meaning of the Act;
 - b) Is not a licensed salesperson;
 - c) Acted for and signed transfer documents for vehicles which she had no authority to do.
- 5. The Registrar asserts that the above detailed conduct violates the following statutory provisions:
 - a) Section 13.1 of the Motor Dealer Act;
 - b) Sections 2, 4, and 6 of the Motor Dealer Consignment Sales Regulation;
 - c) The Code of Conduct provisions at section 33 of the Motor Dealer Act Regulation; and
 - d) Section 4 and 5 of the Business Practices and Consumer Protection Act.

NOW THEREFORE Jill Sandman undertakes, acknowledges, and agrees with the Registrar:

- 6. To comply with the Act, the BPCPA and the regulations made thereunder;
- 7. To cease and desist from engaging in the activities deemed to be that of a motor dealer and salesperson;
- 8. To cease and desist from involving unlicensed salespersons in respect of the sale of a motor vehicle;
- 9. To cease and desist from participating in any consignment sales;
- 10. To pay an Administrative Penalty, in the amount of \$5,000 to deter her from engaging in conduct similar to the aforementioned contraventions of the Act and the BPCPA in the future;
- 11. That this Undertaking is binding until such time as it is either terminated in writing by the Registrar or terminated by Order of the Supreme Court of British Columbia;

- 12. That in addition to being rendered liable to further penalties and proceedings as provided for under the BPCPA, it is an offence under the BPCPA to fail to comply with any part of this Undertaking that has not been previously terminated;
- 13. That the Registrar, upon breach of any part of this Undertaking, may declare the Undertaking to be at an end and may institute such proceedings and take such action under the BPCPA, or the Act as considered necessary.
- 14. That nothing herein is intended to resolve any other complaint or investigation not specifically referenced in this Undertaking
- 15. That any communication with the Registrar in connection with this Undertaking shall be made to the following

Registrar of Motor Dealers Vehicle Sales Authority of BC #280 – 8029 199th Street Langley, BC V2Y 0E2 Fax: (604)-574-5883

And in the case of Jill Sandman to the following address:



Withheld - personal address. Section 22 FOIPPA.

unless another address for delivery is given to the other party, in writing, by either the Registrar or Jill Sandman.

16. She has read this Undertaking and has had a reasonable opportunity to seek and obtain legal advice as to its terms.

DATED this 25 day of October 2019

Signature: "original is signed"

Jill Sandman

ACCEPTED by the Registrar of Motor Dealers this 25 day of October 2019

<u>"original is signed"</u>
Ian Christman
Registrar of Motor Dealers