



Motor
Vehicle Sales Authority
of British Columbia

Previously known as the Motor Dealer Council of British Columbia

**IN THE MATTER OF THE MOTOR DEALER ACT
AND THE BUSINESS PRACTICES AND CONSUMER PROTECTION ACT**

UNDERTAKING

(Section 154, Business Practices and Consumer Protection Act)

VSA File: 10-70260

WHEREAS the undersigned Hare Motors Ltd. is a "supplier" within the meaning of subsection 1(1) of the *Business Practices and Consumer Protection Act*;

AND WHEREAS the Registrar of Motor Dealers (the "Registrar") has reason to believe that the supplier is contravening, is about to contravene or has contravened the *Business Practices and Consumer Protection Act* or the regulations made hereunder, namely:

ALLEGATION:

On or about April 10, 2009 at or near the city of Surrey in the Province of British Columbia that the supplier, Hare Motors Ltd., did commit or engage in a deceptive act or practice by representing in writing and by their conduct to the consumer Carla Van Herwaarden that the motor vehicle a 2001 Ford Expedition VIN: 1FMFU18L11LA52834 was of a particular quality namely the motor vehicle had been inspected and repaired, specifically a water leak that damaged the Gem module and Fuse panel when in fact the repair had not been completed properly resulting in additional repairs costing \$788.14 to replace the Gem module, Fuse Panel and windshield that had a leak and caused the damage to the Gem Module and Fuse Panel a material fact that the supplier failed to state contrary to section 5(1) of the *Business Practices and Consumer Protection Act* S.B.C.2004 c. 2 (BPCPA)

AND WHEREAS Hare Motors Ltd. pursuant to investigation has repaired the damaged Gem Module, Fuse Panel and windshield on May 4, 2010.

NOW THEREFORE the undersigned:

1. Hereby undertakes:
 - (a) To comply with the *Business Practices and Consumer Protection Act* and the regulations made thereunder;
 - (b) To refrain from engaging in the following deceptive acts or practices:

- (i) claiming that a goods or services are of a particular standard or quality;
 - (ii) misleading consumers by failing to disclose all material facts about motor vehicles for sale.
- (c) To reimburse to the Registrar a total of \$445.71 for inspection/investigating costs relating the subject matter of this Undertaking; and
- (e) To pay the Registrar an Administrative Penalty of \$750.00.

THE UNDERSIGNED hereby acknowledges, represents and declares that they have read this Undertaking and have had a reasonable opportunity to obtain independent legal advice as to its terms.

IN WITNESS WHEREOF the undersigned (and each of them, if more than one) has set his/her/its hand and seal (attested by the hands of its duly authorized officers, if applicable):

Name: Hare Motors Ltd. Dealer #11180
12375 King George Blvd. [REDACTED]
Surrey, BC V3V 3K2

Date: July 8, 2010 [REDACTED]

Signature: [REDACTED] Title: Business Manager
Navdeep Singh Parmar Salsperson #109478

ACCEPTED by the Registrar of Motor Dealers of British Columbia this 9 day of July 2010

[REDACTED]

Ian Christman - Registrar of Motor Dealers